

# **FREE REMINDER TEXT MESSAGES!**

**Make sure you don't miss your appointment...**

**Ask for your text message reminder.**

- Sent straight to your mobile phone
- Sent before your appointment
- A completely free and confidential service
- An opportunity for you to contact us if you no longer need your appointment

**Approximately 1 in 10 people miss their appointment and have to wait for another – Make sure you don't.**

**Missed appointments cost the NHS £millions**

**Missed appointments delay your treatment and increase waiting times for ALL patients.**

**In addition to appointment reminders** notifications may also be sent via text message to advise patients of the availability of flu clinics or that routine reviews are due, and may ask you to contact us to book an appointment at a convenient time to you.

## **IMPORTANT NOTES**

*You may not get reminders for appointments booked within 1-2 days of the appointment date.*

*If you arrange for a telephone consultation this may be recognised by the system as a booked appointment. If you should get a text reminder for the date you arranged your telephone request and have not arranged any face to face appointments, please disregard the message. Please also note that if you do receive such messages, the time stated does not reflect the time you should expect a telephone call. This is simply done to advise the doctors of which patients need to be telephoned when they have finished their surgery.*

For confidentiality purposes, this service is available to patients over the age of 16 only.

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To sign up to the PatienTxt complete & return this form.

Check box to confirm you have read and understand the important notes.

Name:  Date of birth:

Address:

Mobile telephone number:

**Please remember to notify us if you change, or stop using this number.**